

Greensburg Y Payment Policies

The Greensburg YMCA provides two types of payment methods to serve our members and program participants. Members may pay their membership dues in one lump sum or be charged monthly for their membership dues. Child Development participants may be drafted weekly or monthly for recurring programs including Early Childhood Learning Center (ECLC), Before & After School Enrichment (BASE) and Camp. The Gymnastics Team can also be drafted weekly or monthly. Individual programs including but not limited to lessons, youth sports, and personal training are expected to pay for the services prior to the start of the session.

Prorating – Membership rates will be prorated depending on when signups occur. However, program fees will not be prorated. Child Development rates will be prorated based on enrollment date.

Credits – Credits will be issued if a member or program participant wishes to withdraw from a program. Credits are available for programs only; they may not be used for membership dues. Participants are eligible for a 100% credit if they request a credit prior to the start of the program. A 75% credit will be available if the request is done after the first day of camp or first week of a program. No credits will be offered after the second day or second week. Credits must be used within 365 days from date of issue.

Refunds – All refunds will be charged a \$15 processing fee*. Participants are eligible for a 100% refund (minus the processing fee*) if they request a refund prior to the start of the program. A 75% refund * will be available if the request is done after the first day of camp or first week of a program. No refunds will be offered after the second day or second week.

Switching – There will be a \$15 fee for campers that chose to switch between Adventure and Sports Camps. Switching may only occur after the first day of the week. Switching requests after Tuesday will not be accepted. Program participants may switch after the first class if another opening is available without incurring the \$15 fee, however after the first class the \$15 fee for switching will be applicable. Early Childhood Learning Center (ECLC) and Before & After School Enrichment (BASE) participants may switch the status of their care twice per school year without incurring the \$15 fee, however any changes after that the fee will be applicable.

Insufficient funds – The Y will charge a \$35 service charge for all insufficient funds

Suspending Services- The Y understands that occasionally unforeseen circumstances occur which require you to suspend your Membership or Child Development Services, therefore we will give you 30 calendar days to re-register without being charged the registration fees. After 30 calendar days all fees required to register will be applicable to you. Please keep in mind with Child Development Services that space must be available for your child to return and any necessary paperwork updates must be completed.

Vacation Credits- Early Childhood Learning Center (ECLC) and Before & After School Enrichment (BASE) participants are entitled to two weeks of vacation credits per school year. Each family must submit in writing their request to use a vacation credit two weeks prior to the requested vacation week.

Sibling Discounts – The Y will offer sibling discounts for families with multiple children that chose to register for programs within the same department at the within the same session. Please refer to the restrictions below.

- 1.) Details on sibling discounts are as follows
 - a. The first child pays 100%
 - b. The second child receives a 10% discount
 - c. The third and each additional child receives a 25% discount
- 2.) The most expensive rate is charged the 100% followed by the next highest price getting 10%, etc.
- 3.) The discounts are only available for individuals within the same household
- 4.) The discounts are only available if signups occur during the same session, season (a), and school year (b)
 - a. Swim team and Gymnastics team
 - b. School year includes Early Childhood Learning Center (ECLC) and Before & After School Enrichment (BASE)
- 5.) The discounts are only available within the same department
- 6.) No other discounts are available including coupons, financial assistance, etc.
- 7.) No discounts are available for Drop N Go Child Watch